## Attachment C

(FAQ)

Reasons for not having a Seasonal Water Rate:

- 1. Lenders are one example of why it would not be practical for RWD12 to use a seasonal rate. When any RWD applies for grants, and/or loans those lenders will look at how many people are paying the regular base rate and the number of users; if the new percentage of the total users is less than the number that would allow the loans to be paid then the **Lenders would want the regular base rate to increase** to guarantee that RWD#12 is able to pay that money back at the same rate year round to its lenders, in a timely manner. In other words the only savings to anyone in the winter would be a small amount of Chlorine and Electric. Loan Payments, DEQ test, parts, repairs, labor, monthly bills, payroll etc, would continue to be a year round expense.
- 2. Mayes Co RWD #3 and Delaware Co RWD #1, both have full time and summer time Lake Homes in their Water System. Mayes 3, and Delaware 1, DO NOT have a seasonal, part time, or winter rate. (Note) Other utility companies such as Cable, electric, phone and other RWD's do not use seasonal rates for their services.
- 3. RWD#12 serves a resort community. A large portion of the water users tend to be seasonal tenants. This being the case, if a seasonal water rate was approved it would only serve to drive the regular rate higher than the current \$35.00 to make up the difference for the amount of money that would be lost by all those who would want the seasonal rate (see above).
- 4. A seasonal rate would force RWD#12 employees into the difficult position of being water police, trying to determine who should or should not actually be on a seasonal rate.
- 5. If a seasonal rate was allowed only in the Ponderosa Park subdivision it would cause other subdivisions to want the same rate as well as RWD#12 would have to lock water out of the park for the 6 months during the off season, including the bath house. This would cause undue hardship on the 32+ families who live there year round.

## Attachment C (FAQ)

Reasons for not allowing a Benefit owner to temporarily transfer ownership to a renter without a deed of contract:

- 1. The contract to rent property is a contract between the owner and another entity.
- 2. The original Benefit purchaser does not want to lose their ownership of the benefit unit, if they transfer to the renter.
- 3. Again this would put RWD#12 employees into being the water police and watching when renters were moving in or out of homes.
- 4. Eliminate some of the paperwork from the constant overturn of renters and with each new renter or bouncing back and forth between renter and owner as the occupancy changed.
- 5. Avoid having to send multiple bills to both the owner and the tenant to ensure prompt payment (increasing billing costs).
- 6. Other RWD (Mayes 3, Delaware 1) do not allow renters to be owners of Benefit units. RWD#12 does not have enough precedence to safeguard ourselves or Benefit owners from renters who do not pay.